

# MANAJEMEN KUALITAS TOTAL - 0145

SKS: 3 | Kelas: 64,6E.01

Dosen: 200010429 - DDN

## Berita Acara Pengajaran

| Temu | Ruang  | Kehadiran                                               | Bahan Kajian                                                                | BAP                                                                                                                                                                                                     |
|------|--------|---------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1    | EN5-D2 | 2026-03-30 15:00-17:30<br><br>Masuk: 15:01:21 -17:16:23 | Management Total Quality Manajemen Kualitas Total                           | 1. Menjelaskan Konsep Dasar TQM 2. Menjelaskan perbedaan TQM dengan metode manajemen. 3. Menjelaskan Prinsip TQM 4. Menunjukkan unsur pokok TQM 5. Menunjukkan Faktor penyebab kegagalan TQM            |
| 2    | EN5-D2 | 2026-04-06 15:00-17:30<br><br>Masuk: 15:01:22 -17:16:41 | Perkembangan pemikiran mengenai kualitas Manajemen Kualitas Total           | 1.Menjelaskan sumber kualitas 2.Menunjukkan Prespektif kualitas 3.Menunjukkan dimensi kualitas                                                                                                          |
| 3    | EN5-D2 | 2026-04-13 15:00-17:30<br><br>Masuk: 15:02:33 -17:17:05 | Kualitas Sebagai Alternatif Peningkatan Daya Saing Manajemen Kualitas Total | 1.Menjelaskan manfaat Kualitas. 2. Menunjukkan Komponen penunjang daya saing. 3. Menjelaskan ISO 9000 dan daya saing 4. Menjelaskan Konsep value chain dan kemitraan                                    |
| 4    | EN5-D2 | 2026-04-20 15:00-17:30<br><br>Masuk: 15:02:07 -17:16:05 | Fokus Pada Pelanggan Manajemen Kualitas Total                               | 1. Menjelaskan Konsep mengenai pelanggan 2.Menjelaskan kebutuhan pelanggan internal dan external 3.Menunjukkan Manfaat quality function development 4. Menunjukkan Struktur proses dan implementasi QFD |
| 5    | EN5-D2 | 2026-04-27 15:00-17:30<br><br>Masuk: 15:02:00 -17:18:53 | Pelibatan Dan Pemberdayaan Karyawan Manajemen Kualitas Total                | 1. tujuan pelibatan 2. Faktor penghambat pelibatan 3. Metode pelibatan                                                                                                                                  |

|    |        |                                                         |                                                          |                                                                                                                                                                                                                              |
|----|--------|---------------------------------------------------------|----------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6  | EN5-D2 | 2026-05-04 15:00-17:30<br><br>Masuk: 15:01:14 -17:20:04 | Kepemimpinan Dan Kerja Sama Tim Manajemen Kualitas Total | 1.Menjelaskan Konsep (PPK) 2. Menjelaskan faktor penghambat 3. Menjelaskan Implementasi PPK 4.Pemberian Penghargaan dan pengakuan prestasi                                                                                   |
| 7  | EN5-D2 | 2026-05-11 12:30-15:00<br><br>Masuk: 15:01:09 -17:36:00 | REVIEW                                                   | REVIEW                                                                                                                                                                                                                       |
| 8  | EN5-D2 | 2026-05-18 12:30-15:00<br><br>Masuk: 15:02:00 -17:18:53 | UAS                                                      | UTS                                                                                                                                                                                                                          |
| 9  | EN5-D2 | 2026-05-25 12:30-15:00<br><br>Masuk: 15:02:07 -17:23:10 | kepemimpinan dan Kerjasama dalam tim kerja               | 1. Menjelaskan Kepemimpinan 2. Menjelaskan Karakter pemimpin berkualitas berkualitas. 3. Gaya kepemimpinan. 4. Menjelaskan Manajemen konflik                                                                                 |
| 10 | EN5-D2 | 2026-06-01 12:30-15:00<br><br>Masuk: 15:01:09 -17:36:00 | peran daripada pelatihan                                 | Pelatihan: 1. faktor penyebab pelatihan. 2. Menjelaskan proses pelatihan. 3. Menjelaskan Pendekatan pelatihan. 4. Menjelaskan Prinsip pembelajaran                                                                           |
| 11 | EN5-D2 | 2026-06-08 12:30-15:00<br><br>Masuk: 15:02:00 -17:18:53 | strategi bench marking Manajemen Kualitas Total          | 1. Menjelaskan Benchmarking 2.Perlunya patok duga 3.Manfaat patok duga 4. Menjelaskan Pendekatan patok duga                                                                                                                  |
| 12 | EN5-D2 | 2026-06-15 12:30-15:00<br><br>Masuk: 15:01:09 -17:36:00 | perbaikan berkesinambungan Manajemen Kualitas Total      | 1.Menjelaskan manfaat perbaikan berkesinambungan 2.Menjelaskan Pendekatan perbaikan berkesinambungan 3. Menjelaskan Struktur perbaikan kualitas 4.Pendekatan ilmiah 5.Identifikasi kebutuhan perbaikan 6.Proses pengendalian |



|    |          |                           |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |    |
|----|----------|---------------------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|
| 5  | 64232181 | AGUSTIN NURMAWATI         | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 15 |
| 6  | 64232202 | RIZKY FIRDAUS             | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 7  | 64232206 | HAFIZH CAHYADIVA          | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 8  | 64232220 | ADITYA FAUZAN             | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 9  | 64232242 | ZACKY FALAH NASRULLAH     | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 10 | 64232246 | ANDIKA ANWARI PUTRA       | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 15 |
| 11 | 64232251 | WARDAH ALIYA RAHMAH       | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 15 |
| 12 | 64232254 | SOFIA NINA AULIA          | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 13 | 64232260 | ZHAFRAN DAHRU FATHAN      | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 14 |
| 14 | 64232262 | SONYA DIVTA KINTANI       | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 15 | 64232263 | FADILAH HUMAIRAH          | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 16 | 64232272 | WINDY LESTARI             | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 17 | 64232276 | BEYBIE CAHYA ANNISA       | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 18 | 64232277 | ANANDA FAQIH ASMARAKHANDI | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 10 |

[illegible]

[illegible]

|    |          |                                |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |    |
|----|----------|--------------------------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|
| 47 | 64232565 | DANA RATU HELMYANA             | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 48 | 64232566 | SHAFIRA ARIESTA PUTRI          | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 49 | 64232588 | ZAHRA DANISA AL-ZURA SARI      | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 50 | 64232593 | MAYLA NOVALIA SARI             | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 51 | 64232596 | SAFIRA NUR RIZKIA FEBRIYANTI   | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 52 | 64232604 | STEPHEN FEBRIAN                | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 53 | 64232607 | NUR KHOLIFAH                   | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 54 | 64232617 | MUHAMMAD RAFLI KHANSA RADITYA  | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 15 |
| 55 | 64232621 | ANNISA SYAHARANI WINARSIH      | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 56 | 64232643 | KARIN AZKIA KARIMAH            | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 57 | 64232653 | AFINA MONADIA                  | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 16 |
| 58 | 64232707 | SHAKILA AMANDA                 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 13 |
| 59 | 64232712 | RADITIYAH HAIDAR AKBARUL HASAN | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 14 |
| 60 | 64232721 | FAJAR HIDAYATUR ROFID          | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 14 |

|                        |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
|------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|
| Total Kehadiran Harian | 59 | 60 | 60 | 59 | 58 | 58 | 59 | 60 | 60 | 59 | 58 | 58 | 59 | 56 | 50 | 59 | - |
|------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|

Penilaian

| #  | Nim      | Nama                     | Presensi | Tugas | UTS | UAS | Grade Akhir |
|----|----------|--------------------------|----------|-------|-----|-----|-------------|
| 1  | 64231657 | MUHAMAD KANSA ALFARIH    | 93       | 100   | 70  | 64  | A           |
| 2  | 64231984 | INDAH PUTRI SRI GUSTIAYU | 86       | 100   | 90  | 44  | B           |
| 3  | 64232154 | RAHMA SETIANINGSIH       | 93       | 100   | 84  | 90  | A           |
| 4  | 64232161 | AN'ZILA CAHYA KAMILA     | 100      | 100   | 96  | 98  | A           |
| 5  | 64232181 | AGUSTIN NURMAWATI        | 93       | 100   | 96  | 88  | A           |
| 6  | 64232202 | RIZKY FIRDAUS            | 100      | 95    | 86  | 76  | A           |
| 7  | 64232206 | HAFIZH CAHYADIVA         | 100      | 90    | 90  | 90  | A           |
| 8  | 64232220 | ADITYA FAUZAN            | 100      | 95    | 74  | 74  | A           |
| 9  | 64232242 | ZACKY FALAH NASRULLAH    | 93       | 95    | 94  | 76  | A           |
| 10 | 64232246 | ANDIKA ANWARI PUTRA      | 93       | 90    | 90  | 76  | A           |

| #  | Nim      | Nama                      | Presensi | Tugas | UTS | UAS | Grade Akhir |
|----|----------|---------------------------|----------|-------|-----|-----|-------------|
| 11 | 64232251 | WARDAH ALIYA RAHMAH       | 93       | 100   | 92  | 86  | A           |
| 12 | 64232254 | SOFIA NINA AULIA          | 100      | 100   | 96  | 82  | A           |
| 13 | 64232260 | ZHAFRAN DAHRU FATHAN      | 93       | 95    | 88  | 76  | A           |
| 14 | 64232262 | SONYA DIVTA KINTANI       | 100      | 100   | 100 | 94  | A           |
| 15 | 64232263 | FADILAH HUMAIRAH          | 100      | 100   | 96  | 62  | A           |
| 16 | 64232272 | WINDY LESTARI             | 100      | 95    | 86  | 78  | A           |
| 17 | 64232276 | BEYBIE CAHYA ANNISA       | 100      | 90    | 96  | 70  | A           |
| 18 | 64232277 | ANANDA FAQIH ASMARAKHANDI | 57       | 85    | 94  | 70  | B           |
| 19 | 64232278 | JULIA SACHI KIRANI        | 86       | 100   | 92  | 80  | A           |
| 20 | 64232281 | MUHAMMAD DEVIN NURROHMAN  | 100      | 100   | 92  | 74  | A           |
| 21 | 64232303 | SELVIA ADELIA FEBRIANI    | 100      | 95    | 88  | 80  | A           |
| 22 | 64232314 | EVA YUNITA                | 93       | 95    | 92  | 80  | A           |

| #  | Nim      | Nama                       | Presensi | Tugas | UTS | UAS | Grade Akhir |
|----|----------|----------------------------|----------|-------|-----|-----|-------------|
| 23 | 64232319 | ACHMAD DAMARDJATI          | 100      | 95    | 90  | 78  | A           |
| 24 | 64232325 | CYLDA LISTANIA             | 100      | 90    | 86  | 60  | A           |
| 25 | 64232335 | KHAIRIYAH GITA PRAMESTI    | 100      | 100   | 88  | 82  | A           |
| 26 | 64232348 | ISNA SYA'BANI AZ-ZAHRA     | 100      | 100   | 92  | 98  | A           |
| 27 | 64232351 | AMARA ADITIA               | 93       | 100   | 96  | 88  | A           |
| 28 | 64232353 | SHAKA AHMAD ARIEL          | 100      | 95    | 90  | 70  | A           |
| 29 | 64232360 | MUHAMMAD FIRMANSYAH        | 93       | 95    | 90  | 88  | A           |
| 30 | 64232382 | SARAH NUR AMALINA          | 100      | 100   | 90  | 68  | A           |
| 31 | 64232390 | DEWI SALSA BILLA           | 100      | 95    | 100 | 96  | A           |
| 32 | 64232430 | CARISSA BRYNA              | 100      | 90    | 90  | 88  | A           |
| 33 | 64232431 | FAHRA GISCHA AMELIRA PUTRI | 100      | 95    | 100 | 96  | A           |
| 34 | 64232436 | FATIMATUZ ZAHRO            | 100      | 90    | 100 | 94  | A           |

| #  | Nim      | Nama                    | Presensi | Tugas | UTS | UAS | Grade Akhir |
|----|----------|-------------------------|----------|-------|-----|-----|-------------|
| 35 | 64232443 | FAHMI ARDIYANSYAH       | 100      | 100   | 82  | 68  | A           |
| 36 | 64232452 | RENDAN NOOR HASANAH     | 100      | 90    | 90  | 84  | A           |
| 37 | 64232480 | SYAHLA RAMADHANI        | 100      | 100   | 96  | 86  | A           |
| 38 | 64232491 | SALSABILA SILVIRAYDA    | 93       | 85    | 94  | 70  | A           |
| 39 | 64232518 | MUHAMMAD DIMYATI        | 93       | 95    | 98  | 68  | A           |
| 40 | 64232522 | FAHIRA DWI RIZKI ALLAIL | 100      | 100   | 94  | 86  | A           |
| 41 | 64232526 | NUR INTAN EKA SYAHRANI  | 100      | 100   | 98  | 94  | A           |
| 42 | 64232529 | DINDA DEVIANA TAZQIA    | 100      | 90    | 96  | 96  | A           |
| 43 | 64232539 | AZKIYAH VASHTI HASNIKA  | 93       | 0     | 84  | 64  | D           |
| 44 | 64232548 | EL ABIANSYAH ALDIONO    | 93       | 100   | 90  | 86  | A           |
| 45 | 64232556 | AGRIANANDA THADILA IHDA | 100      | 90    | 94  | 90  | A           |
| 46 | 64232557 | SYFA NUR ILMI           | 100      | 100   | 90  | 76  | A           |

| #  | Nim      | Nama                          | Presensi | Tugas | UTS | UAS | Grade Akhir |
|----|----------|-------------------------------|----------|-------|-----|-----|-------------|
| 47 | 64232565 | DANA RATU HELMYANA            | 100      | 100   | 94  | 90  | A           |
| 48 | 64232566 | SHAFIRA ARIESTA PUTRI         | 100      | 90    | 94  | 76  | A           |
| 49 | 64232588 | ZAHRA DANISA AL-ZURA SARI     | 100      | 90    | 96  | 94  | A           |
| 50 | 64232593 | MAYLA NOVALIA SARI            | 100      | 95    | 92  | 94  | A           |
| 51 | 64232596 | SAFIRA NUR RIZKIA FEBRIYANTI  | 100      | 95    | 98  | 72  | A           |
| 52 | 64232604 | STEPHEN FEBRIAN               | 93       | 90    | 88  | 76  | A           |
| 53 | 64232607 | NUR KHOLIFAH                  | 100      | 90    | 90  | 82  | A           |
| 54 | 64232617 | MUHAMMAD RAFLI KHANSA RADITYA | 79       | 95    | 94  | 74  | A           |
| 55 | 64232621 | ANNISA SYAHARANI WINARSIH     | 100      | 90    | 100 | 90  | A           |
| 56 | 64232643 | KARIN AZKIA KARIMAH           | 100      | 100   | 98  | 80  | A           |
| 57 | 64232653 | AFINA MONADIA                 | 100      | 100   | 100 | 82  | A           |
| 58 | 64232707 | SHAKILA AMANDA                | 79       | 90    | 80  | 74  | A           |

| #  | Nim      | Nama                           | Presensi | Tugas | UTS | UAS | Grade Akhir |
|----|----------|--------------------------------|----------|-------|-----|-----|-------------|
| 59 | 64232712 | RADITIYAH HAIDAR AKBARUL HASAN | 93       | 0     | 88  | 82  | C           |
| 60 | 64232721 | FAJAR HIDAYATUR ROFID          | 86       | 100   | 90  | 68  | A           |