

LETTER OF ACCEPTANCE (LOA)
FOR SCIENTIFIC ARTICLE PUBLICATION

No. 06/JPB/LOA/VI/04/2024

Chief of Editor Jurnal Pemasaran Bisnis (JPB) has decided that the name article below has been accepted on JPB will be published in Vol 6 No 4 2024.

Author : Desi Dwi Nurjayanti, and Ety Nurhayaty
Email : desydw30@gmail.com
Title : **ANALISIS KUALITAS PELAYANAN DAN KEPUASAN
PELANGGAN DENGAN MENGGUNAKAN METODE IPA
DAN CSI PADA PT EKSPEDISI PADA JAYA JAKARTA
BARAT**

Affiliation : Universitas Bina Sarana Informatika

Indexation : Sinta 6

Thank you for submitting your article to our journal. We wish you all possible success in the future.

Issued on,
07 Oktober 2024



Publisher