ABSTRACT

HENDRA (12137415), Community Based Complaint Information System and SMS Gateway At Jawai Sub-district Office.

The current public complaints are constrained by the name of the media, some people are still afraid to report any direct events that exist in the region, information technology can be a tool to help these people to more easily provide reporting. With the Web Based Complaints Information System and Sms Gateway is expected to be a media that connects the community with the Government District Jawai, this system is made using PHP and Gammu. Society send sms which then processed by the system to be displayed on the Website until it can be monitored by Jawai District Government and verified to be known by other community.

Keywords: Gateway Sms In Jawai District Office, Information System